

We are Independent Tours, and we look forward to the the opportunity to act as your booking agent for your travel needs. These terms and conditions (the “Agreement”) describe what you are legally entitled to expect from us when you purchase travel-related services through us, in addition to your obligations as a customer. The terms “we”, “us” and “our” refer to Independent Tours. The term “you” refers to the customer using our services.

1. Our Agreement With You Products and Suppliers

We can reserve for you a variety of travel-related products from different suppliers and service providers (“Suppliers”). Each Supplier has its own terms and conditions that are applicable to your particular arrangements in addition to our general terms and conditions, and you should make sure you understand them. For information about what we do, visit our website found at <http://www.independenttours.net>. Independent Tours is acting as an intermediary or a “Booking Agent” for products and services that are not directly supplied by us (e.g., air carriage and ground transportation, hotel accommodations, meals, tours, cruises, etc.). We are not a co-vendor of such products and services, we are a California Seller of Travel authorized and registered by the Attorney General of the State of California (Bernard Kent Porter CST #2093529-40) to resell travel services to our customers. You will be entering into separate contracts with Suppliers in connection with their products and services, and you agree that your credit card number will be used to secure any reservations that are made on your behalf. All airline tickets are subject to supplemental price increases that may be imposed after the date of purchase. Post-purchase price increases may be applied due to additional costs imposed by a supplier or government.

Deposits and Payment

Any deposits or other payments from you to suppliers may be non-refundable. Such deposits are subject to the separate agreement that you make with travel suppliers, and may vary from supplier to supplier. Upon your provision of your payment information, and after checking with you about the suitability of travel arrangements we plan to make for you, you are authorizing us to make the payment arrangements with the corresponding Suppliers.

Documentation

Our general practice is to send documents to our customers electronically whenever possible. We reserve the right to charge an administration fee should you make a request for such documents to be sent as a hard copy.

Cancellations and Changes

Your contract with your Suppliers may allow them to cancel or amend bookings. We accept no liability for any changes or costs incurred that may result, and the fees that you pay us for our services are not refundable (see travel insurance information in part 2 of this document—page3).

**Independent Tours is a registered California Seller of Travel with the Attorney
General’s Office of the State of California, Bernard Kent Porter CST #2093529-40**

Right of California Customer to Make Claim on the California Travel Consumer Restitution Fund.

You may be eligible for a refund for losses to a registered seller of travel that participates in the California state refund program. Independent Tours is a participant in that program. If you are located in California at the time of your purchase, you may have a right to file a claim for losses with the California Travel Consumer Restitution Corporation. Certain restrictions apply. For a claim form and additional information, write to:

Travel Consumer Restitution Corporation

P.O. Box 6001

Larkspur, CA 94977-6001

Toll-Free Tel. 866-301-3004

2. Your Agreement With Us

Your Acceptance of these Terms and Conditions

By booking your travel arrangements with us, you are agreeing to be bound by the terms of this Agreement, including Parts 1 and 2 of this Agreement and any additional terms and conditions of any Supplier that are applicable to your booking, travel arrangements or use of any website content. You agree on behalf of yourself and those you represent to comply with all such terms and conditions, including the payment of all amounts when due. You agree that any violation of any such terms and conditions may result in (a) the cancellation of your reservation or purchase, (b) your forfeiture of any monies paid for your reservation or purchase, and (c) you being denied access to the applicable travel related product or service.

You represent and warrant that (a) you are of sufficient age to use our services and can create binding legal obligations in connection with your use, (b) you are legally authorized to act on behalf of those you represent and accept these terms and conditions on their behalf, and (c) the information supplied by you or members of your group is true and correct.

If you Cancel Your Bookings

If you cancel your arrangements with travel Suppliers, you are bound by the conditions that they impose. As already mentioned in part one of this agreement, all fees paid to Independent Tours for our services are not refundable (see recommendations on Travel Insurance below).

Our Fees

We will assess you for our services on a commission basis. We charge 10% for domestic travel and 15% for international travel. That percentage is based upon the total fees that you will pay for the travel services arranged by us on your behalf. Your bill(s) will be sent to you by email at the time the confirmation(s) of you reservation(s) is(are) sent to you. Our bill(s) to you is(are) due and payable upon receipt, and may be paid either by check or credit card. All payments by credit card are made through our PayPal account and will be assessed an additional 3% of the total due to pay the fees that PayPal charges us for their service. For your convenience, credit card payment information will be included in your bill(s).

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Passport, Visa, and Immigration Requirements

It is your responsibility to fulfill the passport, visa, and other immigration requirements applicable to your itinerary. We do not accept any responsibility in the case of you being unable to travel due to not complying with any such requirements.

Travel Insurance

We strongly recommend that you consider purchasing trip cancellation insurance. We do not offer any insurance products as we are not licensed for that. However, for your information, some trip insurance providers can be found on this web page: <https://www.ricksteves.com/travel-tips/trip-planning/travel-insurance> .

I understand and agree to the notices, terms, and conditions as outlined in pages one, two, and three of this document.

_____ (Signature of Customer)

_____ (Printed Name)

_____ (Date)

_____ (Signature of Independent Tours)

Bernard Kent Porter

_____ (Date)